



TERMS AND CONDITIONS FOR VALENCIA COURSES:

1. Courses last for 1 week (Monday to Friday).
2. Charge is upfront and in full.
3. The total amount must be received by our bank at least 30 days before the course begins in order to guarantee your place.
4. Courses cannot be cancelled or shortened or lessons reduced in number, and no tuition fees are refundable.
2. The student must arrive at least a day before the beginning of the course (Sunday).
5. If a person arrives prior the date of the commencement of the course or wishes to stay longer, it'll be at their own expense.
6. Students must insure themselves against personal injury or illness before their arrival in Spain.
7. Due to Covid 19 restrictions, students must comply with Government rules.
8. Students are required to take a lateral flow test or PCR test and show a negative result upon arrival to Valencia.
9. We reserve the right to test students with a rapid test during the week for safety and security reasons.
7. Courses and course content: courses are offered subject to demand. We reserve the right to vary the organisation and content of courses, and the range of leisure activities, according to numbers of students or in response to circumstances beyond our control.
8. Excursions do not take place on the day of the student's arrival or departure.
10. All cancellations must be received in writing 30 days before the day of the commencement of the course.
11. The price of the course also includes 2 afternoon activities: A Paella workshop and dinner (drinks are not included and will be paid separately) and a wine tasting experience. Goya Languages reserves the right to modify the day of those activities.
12. If a person is not enjoying their experience, they must speak to a member of the staff but there will be no refunds.
13. Food, drinks and transport are not included.

VISA POLICIES:

1. **Each student is responsible for processing their visa application.**
2. The visa is at their own cost.
3. This is an organized stay and the main purpose of the trip is leisure and not to study.

WHAT HAPPENS IF MY VISA IS REFUSED?

In the case that your visa is refused and you provide us with more than 30 days of notice, a refund is only payable by Goya Languages after being shown documentary evidence of a visa refusal. We will then refund fees paid minus bank charges and a £250 administration fee.

DISCIPLINARY CODE:

1. Goya Languages reserves the right to terminate without notice the course of any students who seriously or persistently misconduct themselves in their classes or accommodation during their stay, or who persistently fail to attend classes or meet the attendance requirements of the course.
2. Since our students are all adults, Goya Languages won't tolerate any person who attends the lessons or afternoon activities under the effects of alcohol.
3. Action in such cases is at the discretion of the Principal or Centre Director, and in the case of visa nationals the relevant authorities are informed that a course has been discontinued early for disciplinary reasons.
4. There is no refund of tuition fees in these circumstances.
5. Any unused accommodation fees after the payment of outstanding amounts due won't be refunded in accordance with our terms and conditions above.
6. Due to Covid 19, every person **MUST** wear a face covering at the hotel, in restaurants and during indoor activities if the Spanish government considers it mandatory.

ACCOMMODATION AND TRAVELING:

1. Each student must book their flight tickets and accommodation.
2. Goya Languages will provide recommendations, but the student is ultimately responsible for booking their own stay and transport.
3. Goya Languages is not responsible for any issues at the accommodation.
4. If the flight company cancels a flight, Goya Languages won't be responsible, and no money will be refunded.

PROMOTIONAL PHOTOGRAPHS AND VIDEOS:

Goya Languages or its representatives may take photographs and videos of classes or other school activities during your time with us, which may be used for promotional purposes. If you do not wish to appear in any promotional materials, please advise us at the time of booking.

AIRPORT TRANSFERS

1. Airport transfers are not included.
2. The student is responsible for the expenses both to arrive at the airport in their city and to reach their hotel in Valencia.
3. Goya Languages is not responsible for any issues occurred during the transfers to the airports.
4. If a student misses a flight, Goya Languages won't apply any refund for the course.

All information is correct at the time of going to print.

Please, fill in the information below to state that you agree with our Terms and Conditions, and send it to **info@goyalanguages.com**

Name and Surname _____

Date _____

Signature _____